

CUSTOMER GUIDELINES

- 1. In order to participate in the Syndicate Stars program, you will need to register on *dvflora.com*.
- 2. Once you are registered, you can start earning Starpoints by purchasing Syndicate Sales items on *dvflora.com*.
- 3. Once you are enrolled in the program through us, Syndicate Sales will send you an email containing your user name and password. You will then be able view or redeem your Starpoints anytime by logging onto *syndicatesales.com*, and click on the retailers login button.
- 4. For your ordering convenience, you can shop on *dvflora.com* for all your floral needs and your Syndicate Sales items at the same time, all in one order.
- 5. In order for you to qualify to earn Starpoints, order ten or more cases of Syndicate Sales products on *dvflora.com*, per ordering date.
- 6. Please note: Special Order (non-DV-stocked) items are non-returnable. Special order items are indicated as such on *dvflora.com* and list the first-available ship date.

If you would like to request a guided shopping tour, contact your Sales Associate or email our Customer Relations department at www.customerrelations@dvflora.com.

Start Reward

You deserve it!



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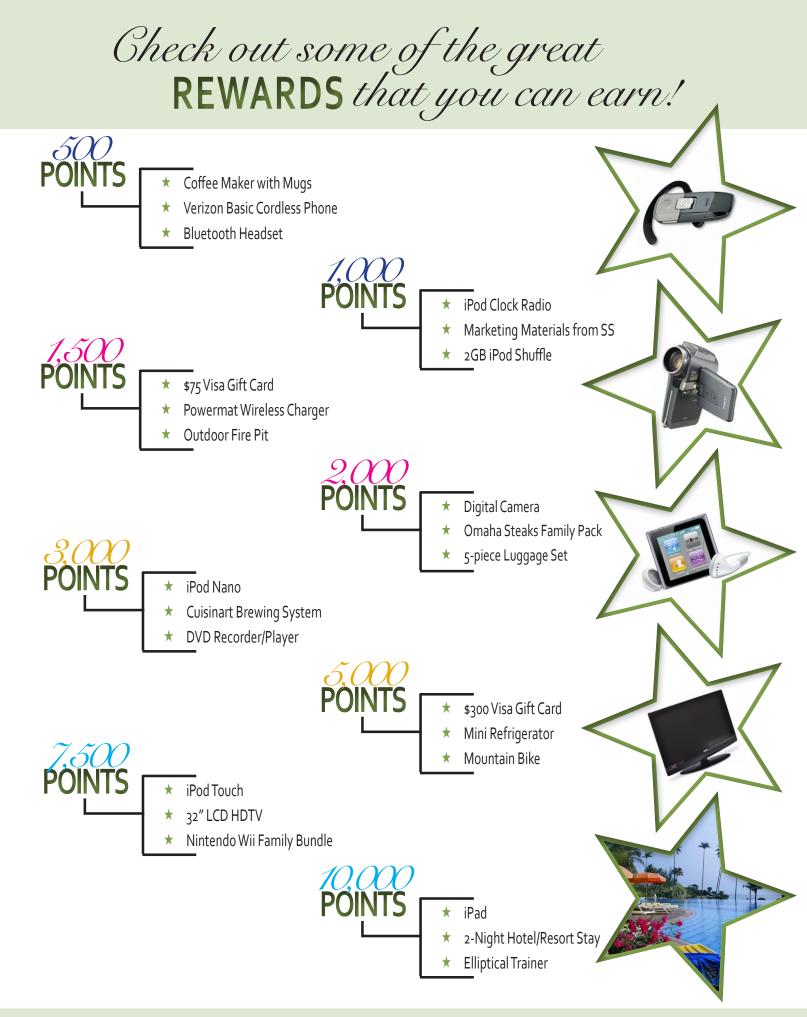


For every 10 cases of Syndicate Sales product that you purchase per order date on *dvflora.com*, you will start earning Starpoints.

So what are you waiting for?

Go to www.dvflora.com and sign up today!





Visit www.syndicatesales.com for full descriptions of all rewards.

DV&FLORA



are proud to present

SYNDICATE STARS Brogram